



At the forefront of health equity

The University of Chicago Medicine works with community partners to make high-quality healthcare more accessible and equitable for residents on Chicago's South Side and in the Southland. Our Urban Health Initiative leads much of this important work, greatly supported by members of our Community Advisory Council.

In fiscal 2022, UChicago Medicine's health system programs provided \$686.2 million in benefit to the community, a 13.1% increase over fiscal 2021. This includes \$586.7 million through the University of Chicago Medical Center and \$99.5 million through UChicago Medicine Ingalls Memorial.

Our community benefit service area includes 12 ZIP codes (28 neighborhoods) on Chicago's South Side (University of Chicago Medical Center) and 13 ZIP codes (19 suburbs) in the Southland (UChicago Medicine Ingalls Memorial).



Health equity

Giving all community members the opportunity to be as healthy as possible

The South Side Healthy Community Organization (SSHCO) is transforming and improving healthcare for 400,000 South Side residents.

The SSHCO is the work of 13 South Side healthcare organizations, safety net hospitals, health systems and Federally Qualified Health Centers. The SSHCO has been supported by state funding since 2021.

The SSHCO works to:

- Better connect our South Side health organizations
- Increase access to care
- Address some of the most challenging health issues
- Make sure we have stronger, healthier communities across the South Side of Chicago.



2022 MILESTONES

- Became a 501(c)(3) non-profit organization in August 2021
- Hired new CEO
- Enrolled first patients
- Recruited and hired team of Community Health Workers and Nurse Care Coordinators to support patient needs at SSHCO care sites
- Developed an integrated technology platform that connects partner sites
- Hosted online town hall meetings for more than 500 community members
- We awarded \$1 million in grants to community-based organizations for services to address essential social determinants of health, including employment, emergency assistance, housing, food insecurity, and transportation.

Health priorities

Identifying the greatest health challenges in the communities we serve

Every three years, the University of Chicago Medical Center and UChicago Medicine Ingalls Memorial conduct a Community Health Needs Assessment (CHNA) to identify priorities and best allocate resources to improve the health and wellness of community members. Health priorities for 2023-25 are:

UNIVERSITY OF CHICAGO MEDICAL CENTER

Prevent and Manage Chronic Diseases

- Cancer
- Diabetes
- Heart Disease

Build Trauma Resiliency

- Violence Prevention and Recovery
- Mental Health

Reduce Inequities Caused by Social Determinants of Health

- Access to Care
- Food Insecurity
- Workforce Development

UCHICAGO MEDICINE INGALLS MEMORIAL

Prevent and Manage Chronic Disease

- Cancer
- Diabetes
- Heart Disease

Provide Access to Care and Services

- Maternal Health
- Mental Health

Reduce Inequities Caused by Social Determinants of Health

- Food Insecurity
- Workforce Development



CHRONIC DISEASE

Expanding access: New \$815 million cancer center.

In February 2022, UChicago Medicine announced plans to build Chicago's first freestanding center dedicated to cancer care and research. Opening in 2027, the 575,000-square-foot, world-class facility will provide patients and the South Side community with more access to the newest ways to find and treat cancer.

Through virtual townhall meetings, small-group talks, a community survey and other engagement, we have worked with South Side residents and community groups to better understand needs and preferences as we plan for the cancer center.

Construction will start in 2023 and will include at least 500 new construction jobs. At least 41% of contract dollars will go to minority-owned and woman-owned firms.

Cancer prevention and screening is the focus of several UChicago



*Kunle Odunsi, MD, PhD,
Director of the University
of Chicago Medicine
Comprehensive Cancer Center*

Medicine programs, partnerships and initiatives serving our communities, including the Center for Asian Health Equity (colorectal, prostate, and liver cancer), Equal Hope (cervical and breast cancers), Sisters Working It Out (breast cancer), Courage to Quit and No Smoker Left Behind (smoking cessation).

The Diabetes Empowerment Education Program (DEEP™) is a

training program led by UChicago Medicine's Community Relations team to help community members learn how to manage their diabetes. In fiscal 2022, the team hosted seven DEEP™ sessions attended by 160 people.

The **Liaisons in Care** (LinC) program's Community Health Workers (CHWs) support patients with heart failure, adolescent sickle cell disease, stroke, seizure disorders, pediatric asthma, hypertension, diabetes, cancer, and maternal child health. In fiscal 2022, there were a total of 4,055 patient encounters handled by a CHW in-person, by phone, or virtually.

UChicago Medicine's Community Fitness Program aims to reduce the diabetes health disparity on the South Side, where the diabetes rate is 30% higher than the rest of Chicago. For nearly 30 years, the program has been hosted at the Museum of Science and Industry, at no cost to community members. In fiscal 2022, the program had 2,847 attendees.

Health priorities

SOCIAL DETERMINANTS OF HEALTH

Addressing food insecurity, employment, and access to care

The Feed1st food pantry program offers 11 sites in the medical center where patients, staff and community members can get free, healthy food, with no questions asked. In fiscal 2022, the Feed1st food pantry program gave out 26,286 pounds of free food and served an estimated 4,066 households.

UChicago Medicine's workforce development programs and partnerships increase pathways to healthcare careers for employees and South Side residents. Many programs guarantee job opportunities upon completion.

Patient Advocates work with patients coming to the emergency room to help them understand why it is important to have a medical home and primary care provider. They also help patients make appointments for follow-up care after leaving the emergency department. In fiscal 2022, UChicago Medicine's Patient Advocate program had 4,085 patient encounters and made 3,636 appointments for patients.



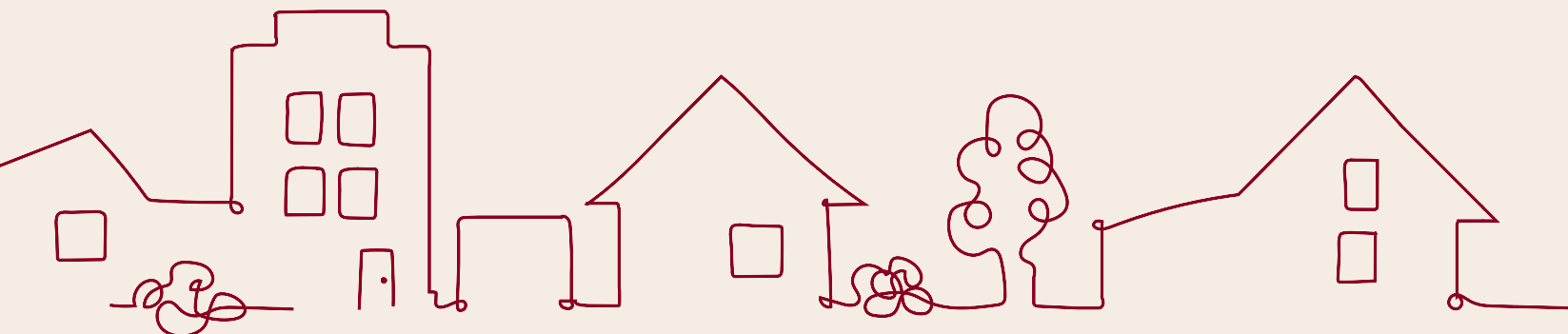
TRAUMA RESILIENCY

The Violence Recovery Program (VRP) is the University of Chicago Medicine's hospital-based violence intervention program. Through the program, our Violence Recovery Specialists provide support to victims of intentional violence and their families in the emergency room and after they go home. Examples of support include assessing safety and providing resources for education, employment, food security, funeral services and street outreach. In fiscal 2022, the VRP served 2,136 total patients, 276 children and 982 families.

The BHC Collaborative for Family Resilience has helped the Violence Recovery Program (VRP) flourish and serve many more patients. Launched in 2019 through a \$9.1 million gift from the Ellen & Ronald Block Family Foundation and the Hassenfeld Family Foundation, the BHC Collaborative is an important resource for children and families affected by gun violence.

Metropolitan Family Services and its Peace Academy is a partner focused on street outreach and violence intervention. Partnering with street outreach teams helps our Violence Recovery Specialists work with patients to prevent further re-injury and recidivism (repeat offense) — key goals of UChicago Medicine's violence recovery work.

Southland RISE (Resilience Initiative to Strengthen and Empower) is a partnership uniting the trauma recovery programs from the University of Chicago Medicine and Advocate Health Care. In 2022, Southland RISE awarded \$150,000 to 18 community-based organizations for their summer youth programs. Many of the programs offered workshops and activities to support mental health, build trauma resiliency and teach skills to stop violence. Over the past four years, Southland RISE has awarded more than \$500,000 to grassroots organizations on the South Side.



Community outreach & partnerships

In 2021, the Pritzker School of Medicine's Department of Graduate Medical Education launched the Community Champions program with the Urban Health Initiative to connect resident physicians with underserved communities on the South Side. In 2022, the Community Champions' class more than doubled and provided 200 hours of service for South Side communities.



Day of Service and Reflection (DOSAR): This 20th annual service event connected volunteers with community organizations across the South Side.



Bud Billiken Parade: Volunteers promoted pediatric health at the back-to-school event.



Black Women's Expo: Physicians provided health screenings and held panel discussions on key women's health issues.



African Festival of the Arts: Highlights included health screenings and fitness demonstrations.



Investing in our communities

\$686.2 million Total Investment (Increase of 13.1% over fiscal 2021)

University of Chicago Medical Center

Total uncompensated care

\$530.9 million

Medicaid and Medicare program losses

\$349.2 million

Unrecoverable patient debt

\$154.7 million

Financial assistance (charity care)

\$27 million

Medical research

\$48 million

Uncategorized
community benefit

\$5.4 million

Cash/in kind

\$657,000

Medical education

\$1.7 million

Total

\$586.7 million

UChicago Medicine Ingalls Memorial

Total uncompensated care

\$97.8 million

Medicaid and Medicare program losses

\$45.8 million

Unrecoverable patient debt

\$45.3 million

Financial assistance (charity care)

\$6.7 million

Uncategorized community benefit

\$419,740

Cash/in kind

\$55,684

Medical education

\$1.2 million

Total

\$99.5 million

Local and diverse firms for purchasing, construction

For the past 16 years, UChicago Medicine has worked with local firms for our purchasing and construction needs. Ten local firms worked on UChicago Medicine construction projects from 2019 to 2022.

\$13.2 million in contracts awarded and paid to certified minority- and woman-owned firms

\$909,000 in wages went to minority and female construction workers

\$665,000 in wages earned by 169 Chicago residents working on UChicago Medicine construction projects

\$498.8 million in economic benefit for certified minority- and woman-owned firms via UChicago Medicine's capital and renovation projects (2001-2022)

Source: Construction Compliance Initiative FY 2022 Year-End Report

Hiring from South Side communities (fiscal 2022)

24% of our total workforce live in our South Side service area

30% of employees hired in fiscal 2022 live on the South Side

\$31.50 average hourly wage for employees who live in our South Side service area

