



AT THE FOREFRONT
**UChicago
Medicine**



AT THE *Forefront* OF HEALTH EQUITY.

Health equity matters. That's why the University of Chicago Medicine has made significant investments towards community benefits on Chicago's South Side and in the south suburbs. Over the past 10 years, UChicago Medicine's reported community investments have totaled more than \$5 billion.

These investments help reduce the health disparities that disproportionately affect South Side and south suburban residents. This means improving access to healthcare and other resources; conducting screenings to prevent severe disease; and funding grassroots organizations that help prevent violence in their communities. Investments also help cover medical expenses for patients with financial need, and support research and training for the next generation of physicians, nurses and other healthcare professionals.

In fiscal 2023, UChicago Medicine's community benefit investment was \$730.9 million – including \$636.6 million through the University of Chicago Medical Center in Hyde Park and \$94.3 million through UChicago Medicine Ingalls Memorial in Harvey, Illinois.

Community benefit investments and initiatives are guided by UChicago Medicine's Urban Health Initiative, along with its two Community Advisory Councils and many key partnerships.

Learn more about how these investments are helping community members live their healthiest lives. To read the full 2023 Community Benefit Report, visit Community.UChicagoMedicine.org/2023.

Health EQUITY

Helping all residents live
their healthiest lives



Improving healthcare on the South Side

The South Side Healthy Community Organization (SSHCO) includes 13 healthcare organizations, safety net hospitals, health systems and Federally Qualified Health Centers. Supported by generous state funding, the SSHCO is helping to improve healthcare for 400,000 South Side residents. Recent highlights include: enrolling more than 1,000 patients (as of Oct. 2023); launching a Community Advisory Council; and awarding \$1 million in grants to local organizations that provide nutritious food, employment services, stable housing, emergency financial support and transportation services.

Helping community members find a medical home

Through the Medical Home and Specialty Care Connection Program (MHSCC), Patient Advocates (PAs) help patients better manage their chronic conditions by connecting them to a primary care provider. Over a 10-year period, 66% of MHSCC patients had a lower rate of visits to the emergency department for non-urgent care. In fiscal 2023, PAs made 4,639 total patient appointments for primary and specialty care.



Increasing health resources in the community

UChicago Medicine's Liaisons in Care (LinC) program brings more community health workers (CHWs) into healthcare and community settings. These CHWs are trusted in the community and can help patients and residents with asthma, diabetes, cancer screening and prevention, maternal health, and many other health concerns. In fiscal 2023, CHWs enrolled 541 new patients in the LinC program, an increase of 50% over the previous year.



Reducing disparities in maternal health

New mothers need extra help and support – especially if they are dealing with hypertension and the possibility of stroke. UChicago Medicine's STAMPP-HTN program (Systematic Treatment and Management of Postpartum Hypertension) improves postpartum care for women with pregnancy-related hypertension, a key maternal health disparity for Black patients. The program has improved clinical outcomes and helped patients make and keep follow-up appointments. In 2023, The Joint Commission honored the program with its Bernard J. Tyson National Award for Excellence in Pursuit of Healthcare Equity.

Health PRIORITIES

Identifying the health challenges in the communities we serve

Every three years, the University of Chicago Medical Center and UChicago Medicine Ingalls Memorial conduct a Community Health Needs Assessment (CHNA) to identify priorities and best allocate resources to improve the health and wellness of community members. Health priorities for fiscal 2023-2025 are:

UNIVERSITY OF CHICAGO MEDICAL CENTER

Prevent and Manage Chronic Diseases

- Cancer
- Diabetes
- Heart Disease

Build Trauma Resiliency

- Violence Prevention and Recovery
- Mental Health

Reduce Inequities Caused by Social Determinants of Health

- Access to Care
- Food Insecurity
- Workforce Development

UCHICAGO MEDICINE INGALLS MEMORIAL

Prevent and Manage Chronic Diseases

- Cancer
- Diabetes
- Heart Disease

Provide Access to Care and Services

- Maternal Health
- Mental Health

Reduce Inequities Caused by Social Determinants of Health

- Food Insecurity
- Workforce Development



Health Priorities: Social Drivers of Health

Up to 80% of health outcomes are influenced by non-clinical factors – social drivers (determinants) of health – such as financial stability, quality housing, reliable transportation and access to nutritious food.

Making medications more accessible and affordable

The 340B Prescription Drug Program allows hospitals with a disproportionate share of uninsured and low-income patients to sell medications at discounted prices. With cost savings from the program, UChicago Medicine is able to offer patients more affordable medications; provide free medication home delivery; and ensure that patients receive prescribed medications before they are discharged from the hospital.

Reducing food insecurity

Nearly 40% of residents in the University of Chicago Medical Center's South Side service area have low food access. Through the Feed1st Pantry Program, 11 pantry sites offer free food



to anyone, all day, every day. Working with the Greater Food Depository, Feed1st distributed nearly 169,000 pounds of food to over 80,000 people since 2010 (through Dec. 2023).

Improving access to specialty care

UChicago Medicine's partnership with Cook County Health's Provident Hospital puts more neurologists in the community – helping stroke

patients and others get critical follow-up care. The UChicago Medicine-Cook County Health Neurology Clinic gives more patients, regardless of insurance, access to necessary medical tests and scans, as well as the best transition of care, without loss of continuity. Community health workers also help patients with transportation needs, scheduling follow-up visits, and more.

Health Priorities

CHRONIC DISEASE



The future of cancer care: On Chicago's South Side, cancer rates are expected to grow 19% in the next decade, compared with 9% in the rest of the Chicago area. In September 2023, the University of Chicago Medicine broke ground to build the state's first and only standalone structure dedicated to cancer care and research. The 575,000-square-foot pavilion is expected to open in spring 2027.

Offering and supporting community health programming

WELLNESS PROGRAMS

Asthma outreach: 112 patient home visits made by community health workers for the South Side Pediatric Asthma Center (SSPAC)

Health education: Nearly 900 in attendance for the Urban Health Initiative's virtual and online wellness workshops

Fitness:

- 625 total attendance in 177 classes at South Side Fit, UChicago Medicine's partnership with Timothy Community Corporation
- 3,910 total attendance in 260 in-person and online Community Fitness Program classes

Grant funding: UChicago Medicine's Urban Health Initiative awarded \$126,900 to three community-based organizations working to prevent and manage chronic diseases:

- Chicago Family Health Center: Funding to expand recruitment and community outreach for a program focused on blood pressure self-monitoring
- Friend Health: Funding supported their "Hopeful Hearts" hypertension management and education program
- My Density Matters: Funding supported outreach to women on the South Side and education about breast density and breast cancer risk

Connecting patients to key resources for prevention and screening

Sisters Working It Out: Helps to reduce high breast cancer mortality rates for African American women in Chicago, including providing better access to mammograms, conducting community outreach, and helping with transportation to screenings and medical appointments

Courage to Quit: Helps patients use behavior and cognitive skills, and shares medication information to help them learn how to quit smoking, reduce tobacco use and lead a healthy lifestyle

No Smoker Left Behind: A no-cost program to help cancer patients quit or reduce smoking

Health Priorities

TRAUMA RESILIENCY

The Violence Recovery Program (VRP) is the University of Chicago Medicine's hospital-based violence intervention program. Through the program, our Violence Recovery Specialists provide support to victims of intentional violence and their families in the Emergency Department and after they go home. Examples of support include resources for housing, education, employment, food security, and funeral services.



In fiscal 2023, the VRP engaged 1,805 patients, including 156 children and 890 families.

2023 Highlights:

- In May 2023, UChicago Medicine recognized the fifth anniversary of the Level 1 Adult Trauma Center and the Violence Recovery Program. Since its launch in 2018, the trauma center has served more than 20,000 adult patients and another 3,000 pediatric patients. The Violence Recovery Program has served more than 8,000 patients.
- The Illinois Department of Human Services awarded the VRP \$564,000 in funding, which will support key partnerships for community violence intervention and help victims of violence.
- The Illinois Department of Public Health awarded the VRP \$99,000 to provide training and technical assistance to other hospital-based violence intervention programs in Illinois.

HEALING TRAUMA AND CHANGING LIVES

The Block Hassenfeld Casdin (BHC) Collaborative for Family Resilience is a vital resource for children and families affected by gun violence. The BHC Collaborative started in 2019 with a \$9.1 million gift from the Ellen & Ronald Block Family Foundation and the Hassenfeld Family Foundation.

Through funding and by working with the community, the BHC Collaborative has greatly expanded and improved

trauma-focused programs at UChicago Medicine, including the Violence Recovery Program, Child Life, Spiritual Care, REACT Clinic (Recovery & Empowerment After Community Trauma), and Healing Hurt People – Chicago.

In 2023, the BHC Collaborative awarded more than \$127,000 in grants for three community organizations: Fathers, Families, and Healthy Communities; YWCA Metropolitan Chicago; and the Medical Career Exposure and Emergency Preparedness Pipeline (MedCEEP) Initiative.

Southland RISE (Resilience Initiative to Strengthen and Empower) unites the trauma recovery programs from the University of Chicago Medicine and Advocate Health Care. Southland RISE was inspired by U.S. Sen. Dick Durbin's Chicago HEAL Initiative (Hospital Engagement, Action and Leadership).

2023 Highlights:

- Awarded \$150,000 to 19 community-based organizations for their summer youth programs focused on mental health, trauma resiliency, violence prevention and other needs. Over the past five years, Southland RISE has awarded \$650,000 to 50 grassroots organizations.
- Organized four 20-hour training sessions for more than 120 professionals dedicated to trauma recovery and violence prevention – hospital-based specialists and street outreach workers. The training was done in partnership with Metropolitan Peace Initiatives.

Community OUTREACH



#ucmserves

71
events

43

partners and
collaborators

354

volunteers

1449

volunteer
hours

897

workshop
attendees



Community Appreciation Picnic: More than 200 gathered to celebrate the new cancer research pavilion and recognize the fifth anniversary of the Level 1 adult trauma center.

Faith Leaders' Breakfast: More than 60 pastors, ministers and other members of the South Side faith community joined with UChicago Medicine to work together on community health priorities.

Bud Billiken Parade: UChicago Medicine staff and volunteers marched in the 94th annual South Side back-to-school event.



DOSAR (Day of Service and Reflection): This 21st annual event connected more than 80 UChicago Medicine staff and volunteers to service projects at 14 community partner locations.

UChicago Medicine in the Community

- African Festival of the Arts
- Black Women's Expo
- Cancer Screening and Prevention events
- Community Champions (Pritzker School of Medicine resident physicians)
- Community Grand Rounds
- High School Healthcare Careers events
- Wellness Resiliency Arts Program (WRAP)

UChicago Medicine Ingalls Memorial's Day of Service and Reflection (DOSAR)

In June 2023, Ingalls Memorial hosted its first in-person Day of Service and Reflection (DOSAR). Through DOSAR, Ingalls Memorial employees completed five service projects at Restoration Ministries, a social service agency in Harvey, Illinois. Projects included painting, gardening, sorting, and organizing.

Ingalls Memorial in the Southland

- Community Health Worker Program
- Community Impact Grantees
- Complimentary Nutrition Stations
- Fitness & Nutrition Classes
- Healthy Baby Network's Annual Drive Thru Baby Shower
- Ingalls Development Foundation
- Mental Wellbeing Workshop Series

Community INVESTMENT

\$5 billion in reported community benefit investment (2013-2023)

\$730.9 million FY 2023 Total Investment (Increase of 6.5% over FY 2022)

University of Chicago Medical Center

Total uncompensated care
\$573 million

BREAKDOWN OF UNCOMPENSATED CARE

Medicaid and Medicare program losses
\$399.5 million

Unrecoverable patient debt
\$149.4 million

Financial assistance (charity care)
\$24.1 million

Medical research

\$48 million

Uncategorized community benefit

\$10.5 million

Cash/in kind

\$1 million

Medical education

\$4.1 million

Total

\$636.6 million

UChicago Medicine Ingalls Memorial

Total uncompensated care
\$92.3 million

BREAKDOWN OF UNCOMPENSATED CARE

Medicaid and Medicare program losses
\$47.8 million

Unrecoverable patient debt
\$33.9 million

Financial assistance (charity care)
\$10.6 million

Uncategorized community benefit

\$805,608

Cash/in kind

\$102,075

Medical education

\$1.1 million

Total

\$94.3 million

Local and diverse firms for purchasing, construction

\$32.6 million in contracts awarded and paid to certified minority- and woman-owned firms

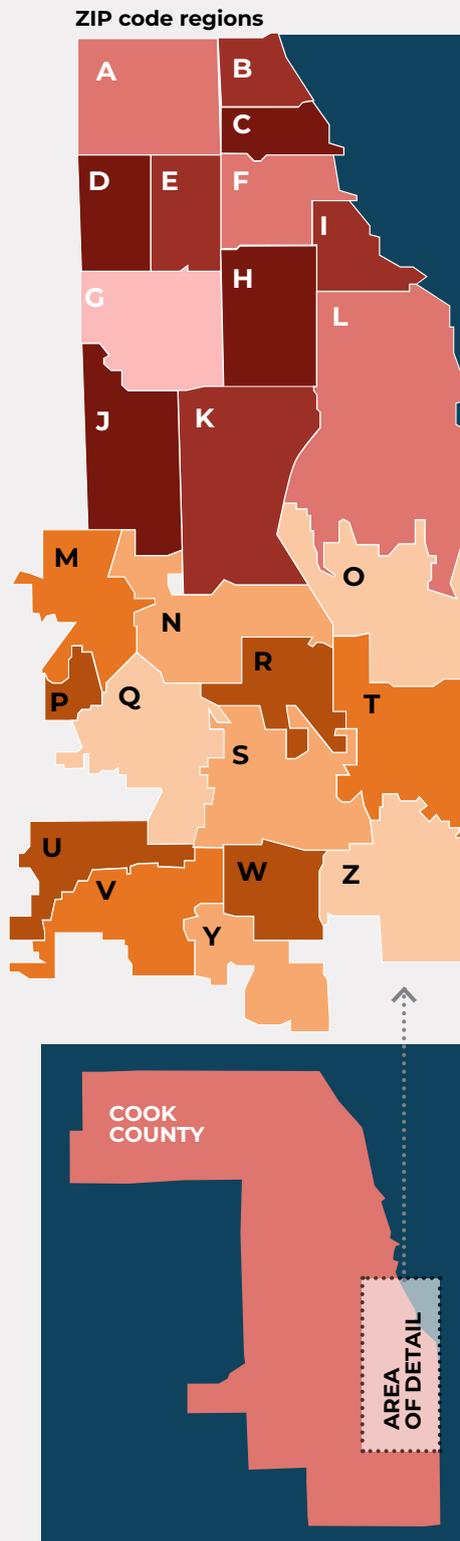
\$1.3 million in wages paid to minority and female onsite construction workers

\$730,000 in wages earned by 192 Chicago residents working on UChicago Medicine construction projects

\$531.4 million in economic benefit for certified minority- and woman-owned firms via UChicago Medicine's capital, renovation and plant projects (2001-2023)

Source: Construction Compliance Initiative FY 2023 Year-End Report

UCHICAGO MEDICINE Community Benefit Service Areas



University of Chicago Medical Center

12 South Side
ZIP codes

28 neighborhoods

A
60609
Armour Square
Bridgeport
Douglas
Fuller Park
Gage Park
Grand Boulevard
McKinley Park
New City
Washington Park

B
60653
Douglas
Grand Boulevard
Kenwood
Oakland

C
60615
Grand Boulevard
Hyde Park
Kenwood
Washington Park

D
60636
Chicago Lawn
Gage Park
West Englewood

E
60621
Englewood
Greater Grand
Crossing
Washington Park

F
60637
Greater Grand
Crossing
Hyde Park
South Shore
Washington Park
Woodlawn

G
60620
Ashburn
Auburn Gresham
Beverly
Chatham
Englewood
Greater Grand
Crossing
Roseland
Washington
Heights

H
60619
Avalon Park
Burnside
Calumet Heights
Chatham
Greater Grand
Crossing
Roseland
South Shore

I
60649
South Shore
Woodlawn

J
60643
Beverly
Morgan Park
Washington
Heights
West Pullman

K
60628
Pullman
Riverdale
Roseland
Washington
Heights
West Pullman

L
60617
Avalon Park
Calumet Heights
East Side
Hegewisch
South Chicago
South Deering

UChicago Medicine Ingalls Memorial

13 ZIP codes

19 suburbs

M
60406
Blue Island
Dixmoor
Posen
Riverdale

N
60827
Blue Island
Calumet Park
Chicago
Dolton
Riverdale

O
60633
Burnham
Calumet City
Chicago

P
60469
Posen

Q
60426
Dixmoor
Harvey
Markham
Phoenix

R
60419
Dolton

S
60473
Dolton
South Holland
Thornton

T
60409
Burnham
Calumet City
Lansing

U
60429
East Hazel Crest
Harvey
Hazel Crest
Markham

V
60430
Hazel Crest
Homewood
Thornton

W
60476
Thornton

Y
60425
Glenwood

Z
60438
Lansing



AT THE FOREFRONT

UChicago Medicine