To Our Dedicated Southland Community

For almost 100 years, UChicago Medicine Ingalls Memorial has served the Southland with exceptional community-based healthcare. Just as our patients expect to receive excellent care inside our facilities, our community benefit programs, partnerships and investments have allowed us to reach beyond our walls to improve health equity for the broader community.

In 2020, COVID-19 challenged us all. Our community benefit partners were resilient during the crisis, offering valuable resources and programming to improve community health.

In fiscal 2020, UChicago Medicine Ingalls Memorial invested $89.5 million in benefits and services to the community. This investment included almost $106,000 in grants and in-kind donations for organizations that address our service area’s health priorities: chronic disease management, maternal health and cancer awareness. It also included our own heart health programming, resources for mothers, babies and new families, and nutrition education.

Through it all, providing people with access to the care needed to live a healthy, fulfilled life has always been at the very top of our priority list. Thank you to all who contributed to this remarkable story of overcoming challenges and providing excellent healthcare to our communities.

Brenda Battle,
RN, BSN, MBA
Senior Vice President for Community Health Transformation and Chief Diversity, Equity and Inclusion Officer

TO VIEW THE FULL REPORT, VISIT Community.UChicagoMedicine.org/Ingalls/2020
Investment in our community:

$89.5 million
Total Investment (Fiscal 2020)

- Total uncompensated care $87.8 million
- Medicaid & Medicare uncompensated care $33.9 million
- Unrecoverable patient debt $46.1 million
- Charity care $7.8 million
- Medical education $1.4 million
- Uncategorized community benefit $172,000
- Cash & in-kind donations $106,000

UCHICAGO MEDICINE INGALLS MEMORIAL
COMMUNITY BENEFIT SERVICE AREA

The Ingalls Memorial service area covers a population of more than 260,700 across 19 southern suburbs, or 10% of the population of suburban Cook County.*

ZIP Codes and Community Areas

- **60406** Blue Island
  - Posen
  - Riverdale
- **60409** Burnham
  - Calumet City
  - Lansing
- **60419** Dolton
- **60425** Glenwood
- **60426** Dixmoor
  - Harvey
  - Markham
  - Phoenix
- **60429** East Hazel Crest
  - Hazel Crest
  - Markham
- **60430** Hazel Crest
  - Homewood
  - Thornton
- **60438** Lansing
- **60469** Posen
- **60473** Dolton
- **60476** Thornton
- **60633** Burnham
  - Calumet City
  - Chicago
- **60827** Blue Island
  - Calumet Park
  - Chicago
  - Dolton
  - Riverdale

*Population estimates from 2018-2019 Ingalls Memorial Community Health Needs Assessment
Empowered Health, an American Heart Association program to help people manage hypertension with nutrition education and healthy food access, was funded by an Ingalls Community Impact Grant.

- 194 patients were assisted with blood pressure monitoring to manage hypertension
- 43,000 boxes of food were distributed to 6,163 families with limited access to nutritious, affordable food

The Healthy Baby Network (HBN) is a community outreach program that improves outcomes for women and children and increases access to prenatal care for a large, under-resourced, minority patient population.

- 137 women enrolled in HBN program
- 103 HBN deliveries
- 88 full-term HBN deliveries
- 97 normal birth weight HBN babies
BREAST AND PROSTATE CANCER

HEALTH PRIORITY: To promote cancer awareness for breast and prostate cancer

Kick It Cancer, a Cancer Support Center program funded by an Ingalls Community Impact Grant, provided comprehensive cancer care, resources and screenings to four targeted communities within Ingalls’ service area.

- 6 Public Service Announcements generated awareness for breast and prostate cancer, with 776 views on YouTube and Facebook
- 2 virtual panel discussions on breast and prostate cancer engaged 77 attendees and received 132 views

COMMUNITY ADVISORY COUNCIL

AIM: To seek community input on health issues important to Ingalls’ primary service area

“The Ingalls Community Advisory Council actively advocates to close the gaps of health disparity. We have the honor of being at the table, representing our communities and the need for families to have access to high-quality healthcare.”

Audrey Pennington, Chief Operating Officer, Aunt Martha’s Health & Wellness

In 2020, UChicago Medicine Ingalls Memorial Hospital created its first community advisory council (CAC). The CAC has 14 council members and seeks community input on health issues that are important to its primary service area and surrounding communities. This council talks with the community to help guide future decisions for resources.